

1. ITIL FOUNDATION COURSE

1. Introduction
2. Principles of IT Services Management
3. Introduction to Service Management Life-cycle
4. Introduction to Service Strategy
5. Service Strategy Concepts
6. Service Strategy Processes
7. Introduction to Service Design
8. Key Concepts of Service Design
9. Service Design
10. Introduction to Service Transition
11. Service Transition Processes
12. Introduction to Service Operation
13. Introduction to Continual Service Improvement
14. Quiz

2.CLOUD COMPUTING BASICS

- * Cloud Computing Overview - History & Evolution

 - * Why Cloud Computing

 - * What Identifies Cloud Computing - Key Features

 - * Types of Cloud & their Characteristics

 - * Cloud Providers Today

 - * Constituents of a Cloud Environment

 - * Brief Overview of AWS, MS Azure, GCP

 - * Cloud Storage, Security, IAM, Disaster Recovery

 - * Career Paths / Tracts & Certifications in Cloud